

# Reflections on unresolved psychological problems for a cognitive architecture

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# a.k.a. Why we cannot take Newell's vision seriously?

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## **UNIFIED THEORIES OF COGNITION**

**Allen Newell, 1990**

**A single system (mind) produces all aspects of behavior.**

# ACT-R: A unified theory of cognition

	Declarative Memory	Procedural Memory
Symbolic	Chunks: declarative facts	Productions: If (cond) Then (action)
SubSymbolic	Activation of chunks (likelihood of retrieval)	Conflict Resolution (likelihood of use)

- Symbolic representations of Declarative and Procedural Memories
- Statistical/Mathematical Mechanisms for processing, accessing, retrieving those memories; and learning and adapting behavior

# Newell's vision in ACT-R

- We create models in tasks that are more or less complex
- We report accurate fits to human quantitative behavior (e.g., reaction times, error rates) in multiple tasks – not only explain but predict

Unified? Integrated?

- Models are most commonly used to explain specific phenomena
- Task-specific cognitive models: Particular examples of human behavior in a particular task

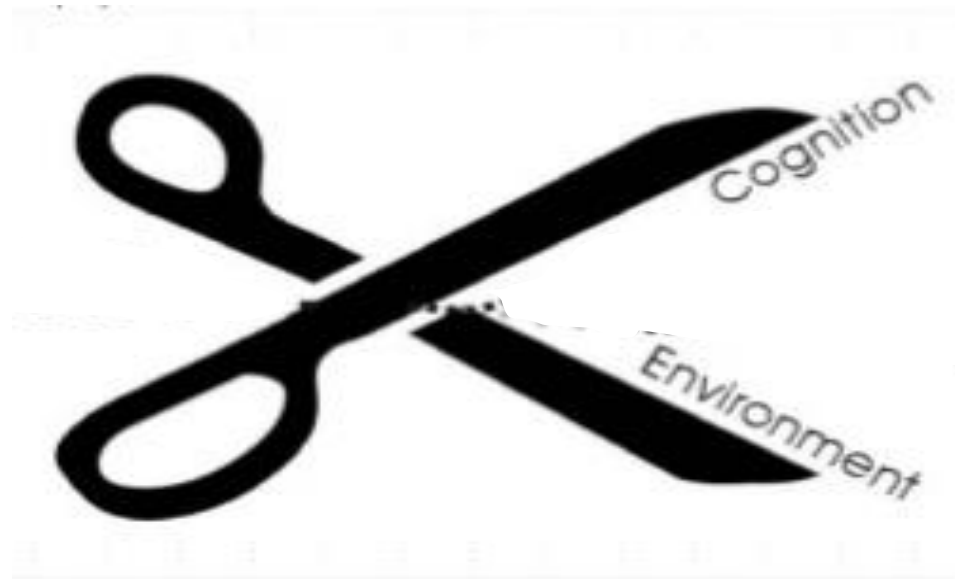


**Why we don't  
take Newell's  
vision  
seriously??!!**

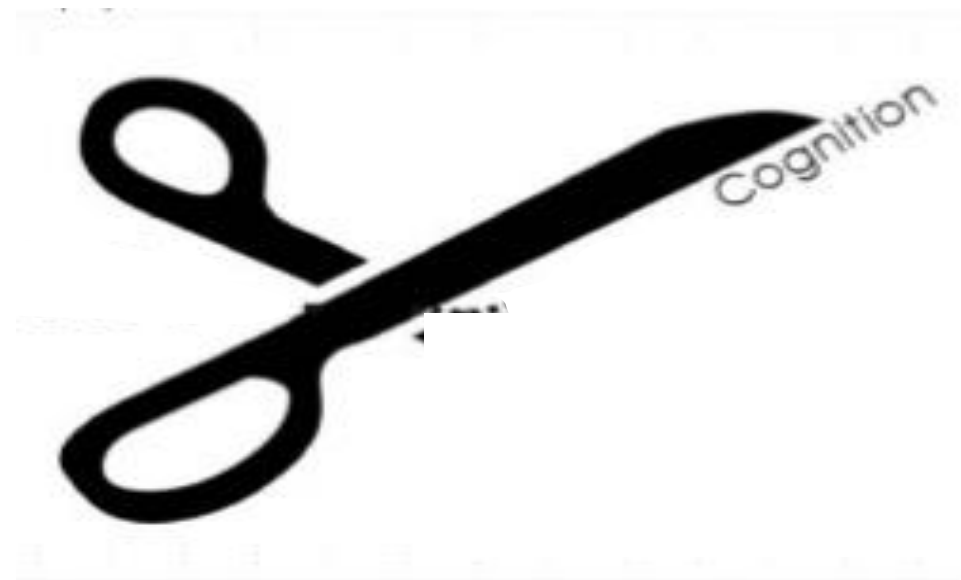


## A BEHAVIORAL MODEL OF RATIONAL CHOICE

By HERBERT A. SIMON, 1955



**Behavior may be regarded as a characteristic of the decision-maker in a particular environment**



Need a *unified theory of environment*



# A unified theory of environment

- Task Domain
  - Medicine, Military, Education, Driving...
- Task/Environment Complexity (Campbell, 1988; Wood, 1986)
  - Structural complexity
    - Number of elements: alternatives, attributes, interactions
    - Uncertainty: information level, diversity
    - Constraints: time, load, rate of change
  - Dynamic complexity
    - Relationships between inputs-outputs over time

# Demonstration of ACT-R's generality

1. A model able to accomplish same task in different ways
2. A model able to accomplish multiple tasks in the same way

# Demonstration of ACT-R's generality

1. A model able to accomplish same task in different ways
2. A model able to accomplish multiple tasks in the same way

Can a model accomplish multiple tasks of different complexity in the same way?

# A simple-minded organism in a simple environment



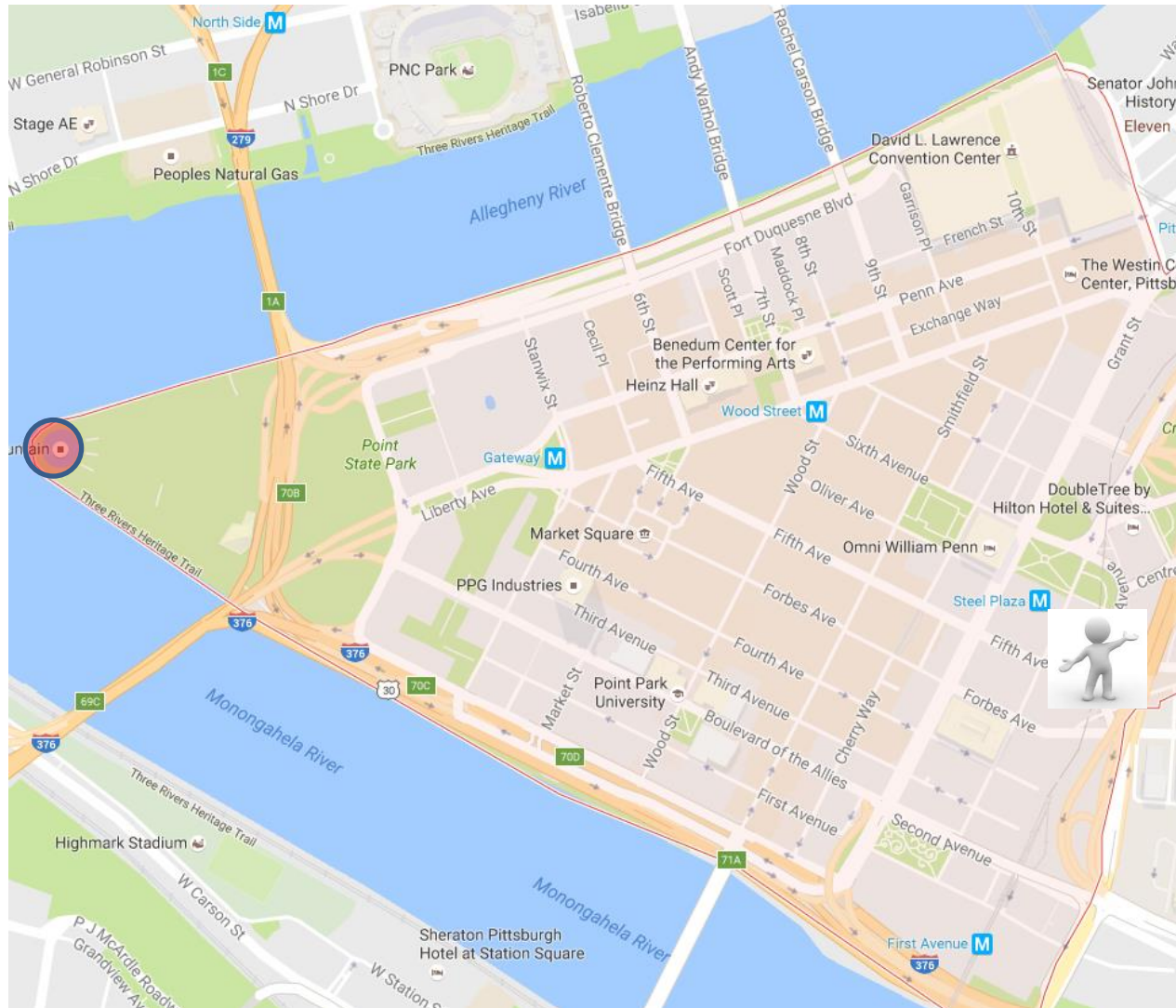
## A mouse in a maze

- Goal: to reach the food
- Make a series of decisions (back, forth, right, left, left ...) to reach a goal
- Explore the environment and evaluate discrepancies to the goal
- Adapt to changes in the environment and to past decisions made
- Learn from consistency similarities

# A complex-minded organism in a complex environment

## A human in a city

- Goal: to reach the destination
- Make a series of decisions (back, forth, right, left, left ...) to reach a goal
- Explore the environment and evaluate discrepancies to the goal
- Adapt to changes in the environment and to past decisions made
- Learn from consistency similarities



# Dynamic Decision Making across levels of complexity

Simple

Least Dynamic



**Structural simplicity:** binary choice

**No changes in the environment:** may be probabilistic but probabilities and values don't change over time

**Immediate feedback:** Action-Outcome closest in time

**Value is time independent:** Time of the decision is determined by the decision maker, no penalty for waiting

Complex

Most Dynamic



**Structural complexity:** Multiple options, attributes, and relationships

**Environment changes**  
Independently and as a consequence of the actions of the decision maker

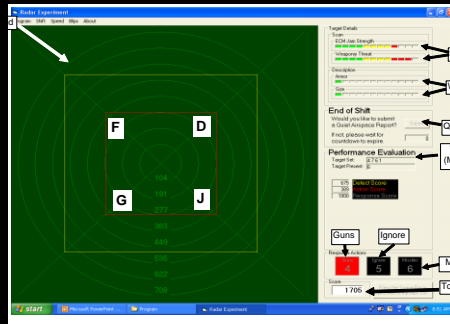
**Delayed feedback and Credit assignment problem** (Multiple actions and multiple outcomes separated in time)

**Value is time-dependent** Value decreases the farther away the decision is from the optimal time



# Complex dynamic environments: Microworld research

Gonzalez, Vanyukov & Martin, 2005



Dynamic Visual Detection

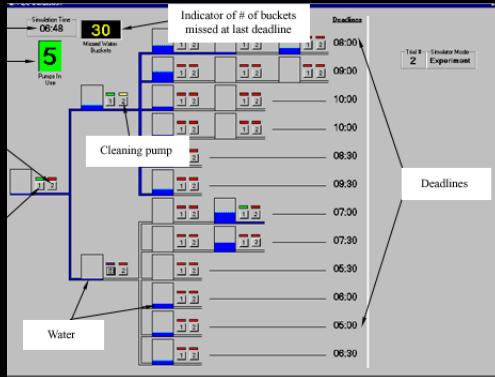
## Conflict Resolution



## Military Command and Control



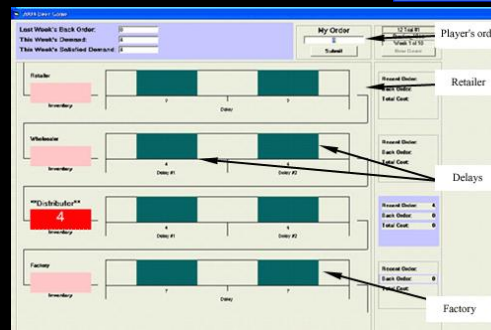
Real-time resource allocation



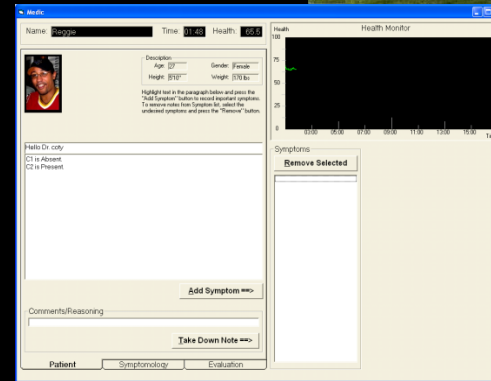
## Climate Change



Supply-Chain Management



Medical Diagnosis

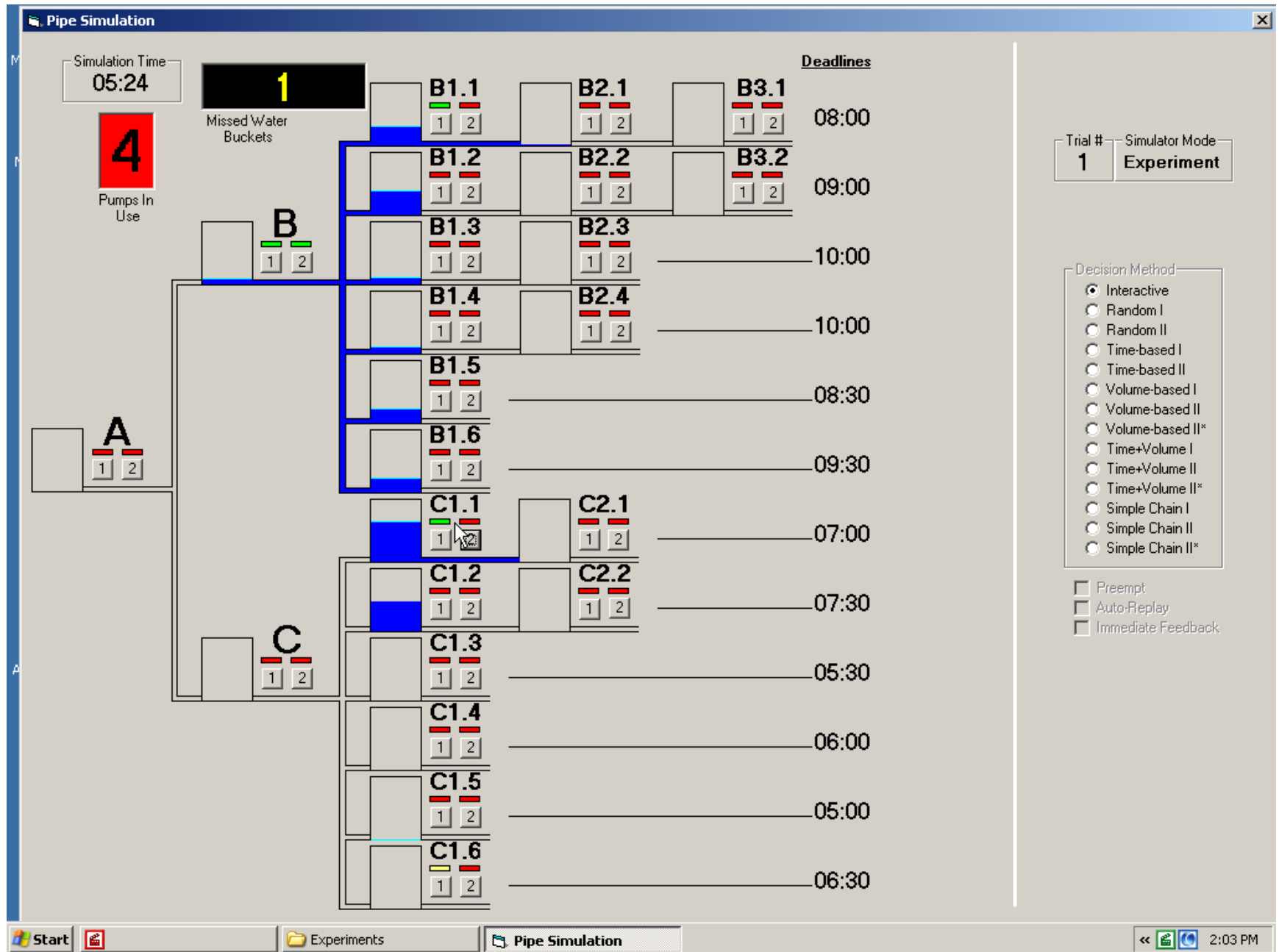


Fire Fighting





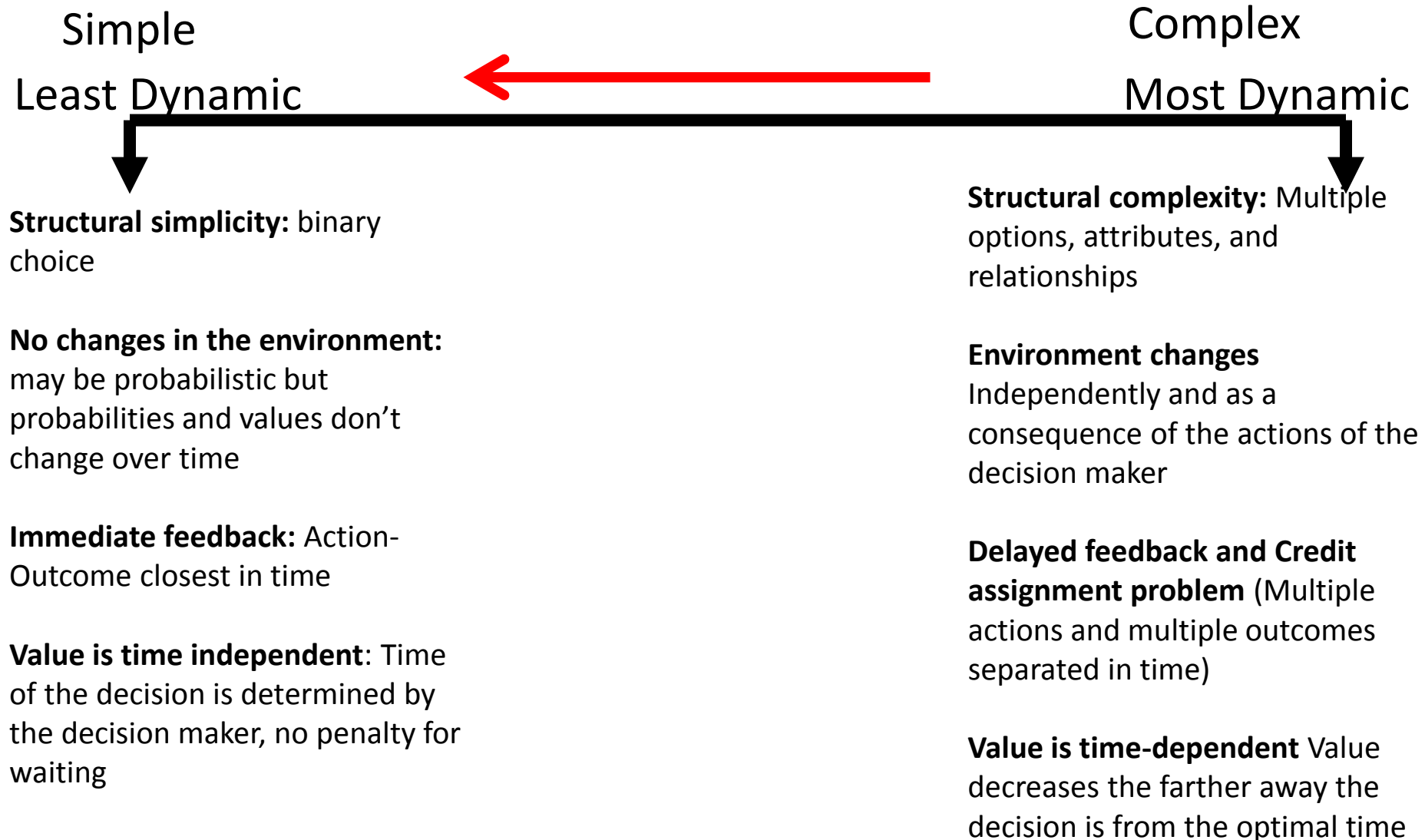
# Water Purification Plant (WPP)



# All ACT-R's mechanisms for declarative memory

Mechanism	Equation	Description
Activation	$A_i = B_i + S_i + P_i - \epsilon_i$	<p><math>B_i</math>: Base-level activation reflects the recency and frequency of use of chunk <math>i</math></p> <p><math>S_i</math>: Spreading activation reflects the effect that buffer contents have on the retrieval process</p> <p><math>P_i</math>: Partial matching reflects the degree to which the chunk matches the request</p> <p><math>\epsilon_i</math>: Noise value includes both a transient and (optional) permanent component (permanent component not used by the integrated model)</p>
Base-level	$B_i = \ln\left(\sum_{j=1}^n t_j^{-d}\right) + \beta_i$	<p><math>n</math>: The number of presentations for chunk <math>i</math></p> <p><math>t_j</math>: The time since the <math>j</math>th presentation</p> <p><math>d</math>: A decay rate (not used by the integrated model)</p> <p><math>\beta_i</math>: A constant offset (not used by the integrated model)</p>
Spreading activation	$S_i = \sum_k \sum_j W_{kj} S_{ji}$	<p><math>k</math>: Weight of buffers summed over are all of the buffers in the model</p> <p><math>j</math>: Weight of chunks which are in the slots of the chunk in buffer <math>k</math></p> <p><math>W_{kj}</math>: Amount of activation from sources <math>j</math> in buffer <math>k</math></p> <p><math>S_{ji}</math>: Strength of association from sources <math>j</math> to chunk <math>i</math></p>
	$S_{ji} = S - \ln(fan_{ji})$	<p><math>S</math>: The maximum associative strength (set at 4 in the model)</p> <p><math>fan_{ji}</math>: A measure of how many chunks are associated with chunk <math>j</math></p>
Partial Matching	$P_i = \sum_k PM_{ki}$	<p><math>P</math>: Match scale parameter (set at 2) which reflects the weight given to the similarity</p> <p><math>M_{ki}</math>: Similarity between the value <math>k</math> in the retrieval specification and the value in the corresponding slot of chunk <math>i</math></p> <p>The default range is from 0 to <math>-1</math> with 0 being the most similar and <math>-1</math> being the largest difference</p>
Declarative Retrievals	$P_i = \frac{e^{A_i/s}}{\sum_j e^{A_j/s}}$	<p><math>P_i</math>: The probability that chunk <math>i</math> will be recalled</p> <p><math>A_i</math>: Activation strength of chunk <math>i</math></p> <p><math>\sum A_j</math>: Activation strength of all of eligible chunks <math>j</math></p> <p><math>s</math>: Chunk activation noise</p>
Blended Retrievals	$V = \min_i \sum_i P_i \cdot (1 - Sim(V, V_i))^2$	<p><math>P_i</math>: Probability from declarative retrieval</p> <p><math>Sim_{ij}</math>: Similarity between compromise value <math>j</math> and actual value <math>i</math></p>

# A Continuum of Dynamics/Complexity



# The Beer Game

2004 Beer Game

Last Week's Back Order:

This Week's Demand:

This Week's Satisfied Demand:

My Order

Submit

Trial #1

New Game

Week 1 of 52

Total Cost:

Back Order:

Recent Order:

Total Cost:

Back Order:

Recent Order:

Total Cost:

Back Order:

Recent Order:

Total Cost:

Back Order:

Recent Order:

Retailer

Inventory

?

Delay

?

Wholesaler

Inventory

4

Delay #1

4

Delay #2

**\*\*Distributor\*\***

Inventory

4

Delay #1

4

Delay #2

Factory

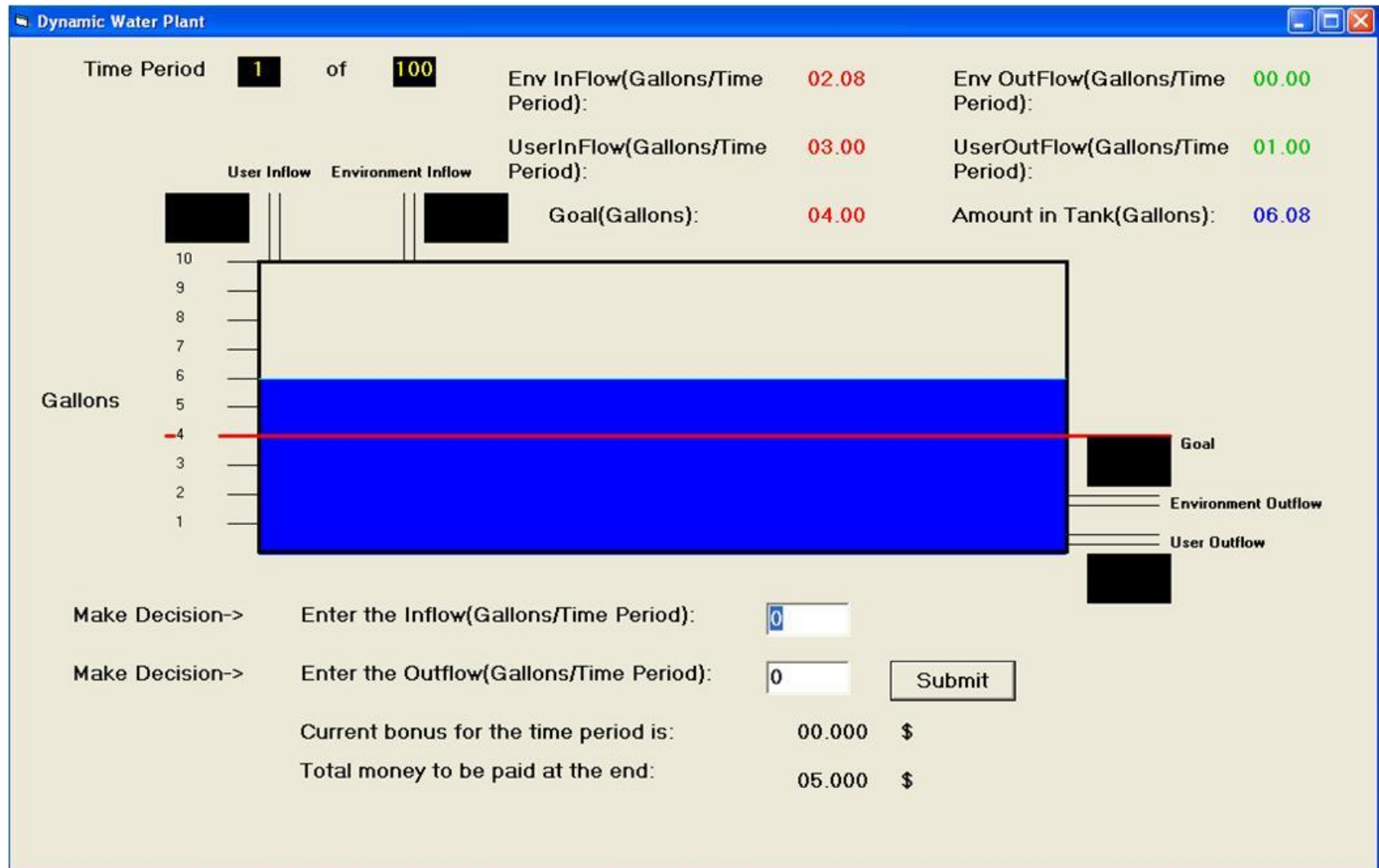
Inventory

?

Delay

?

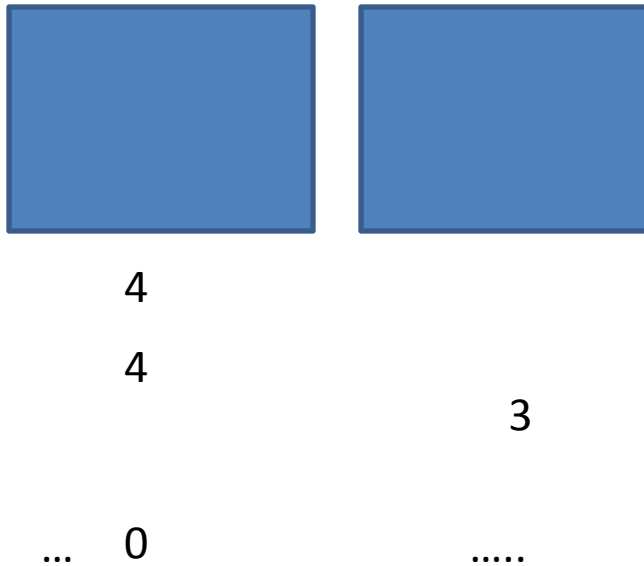
# Dynamic Stocks and Flows (DSF)



# Choice: Abstract and simple experimental paradigms



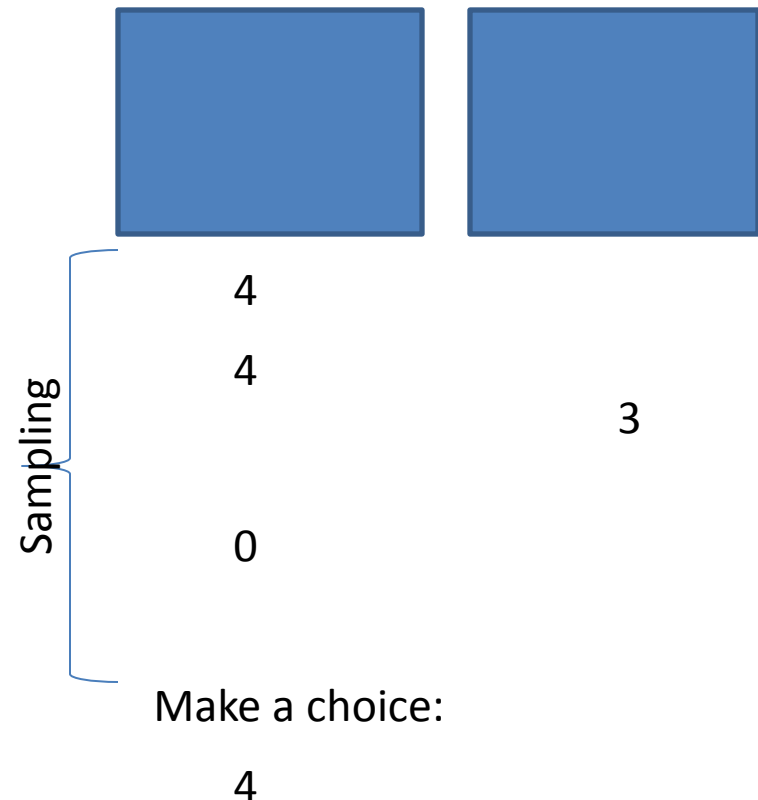
Repeated choice Paradigm



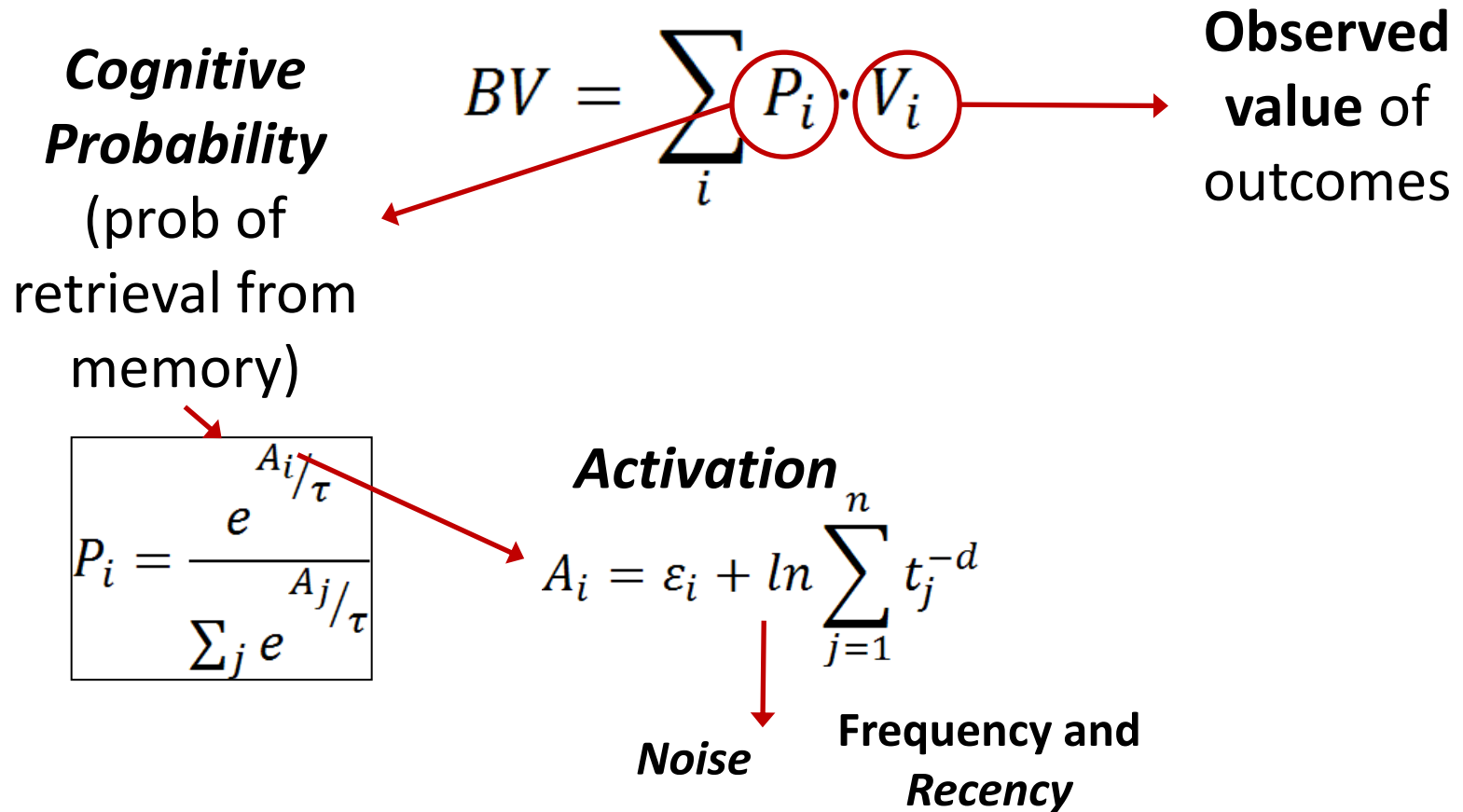
Fixed number of trials



Sampling Paradigm



# Mechanism for **declarative memory**: Base level activation



# Main challenge: Scaling up

Simple  
Least Dynamic



**Structural simplicity:** binary choice

**No changes in the environment:** may be probabilistic but probabilities and values don't change over time

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?



Complex  
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**Structural complexity:** Multiple options, attributes, and relationships

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## **UNIFIED THEORIES OF COGNITION**

**Allen Newell, 1990**

**Analysis of complex tasks, beyond those  
involved in simple psychological paradigms**

Cybersecurity:

Hyper-complexity - beyond the physical world

# Cybersecurity



President Obama unveils **cybersecurity** push in tech indu...

Fortune - 17 hours ago

It may be Friday the 13th, but the White House is hoping a summit on **cybersecurity** and consumer protection will bring a bit of much-needed ...

**Cybersecurity** Summit Exposes Silicon Valley's Privacy Fears

Wall Street Journal - 16 hours ago

FACT SHEET: Executive Order Promoting Private Sector ...

Highly Cited - [Whitehouse.gov](#) (press release) - Feb 13, 2015

Obama's **Cybersecurity** Order Is Meh

Opinion - [Gizmodo](#) - 16 hours ago

Obama recruits tech giants for new **cybersecurity** efforts

In-Depth - [CBS News](#) - Feb 13, 2015

Obama signs executive order on sharing **cybersecurity** threat ...

Blog - [Washington Post](#) (blog) - 16 hours ago



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BBC News



U.S. News &

Explore in depth (1,156 more articles)



Why Apple's CEO went to Obama's **cybersecurity** summit

Fortune - 18 hours ago

Why did Apple agree to send its CEO to Friday's White House conference on **cybersecurity** — headlined by the President himself — but not ...

Watch Tim Cook Speak At President Obama's Summit On ...

TechCrunch - 20 hours ago

RIT at White House **cybersecurity** summit

Rochester Democrat and Chronicle - 13 hours ago

Apple CEO Tim Cook Speaks at White House **Cybersecurity** Summit

Mac Rumors - 19 hours ago

Watch: Apple CEO Tim Cook talk **cybersecurity** at White House Summit

9 to 5 Mac (blog) - 19 hours ago



## Obama arrives in Bay Area for cybersecurity summit

By Aaron Kinney and Josh Richman | Staff writers

POSTED: 02/12/2015 07:34:45 PM PST | UPDATED: A DAY AGO

20 COMMENTS



# The psychology of security

## In the Physical World

- Laws of physics. Physical weapons (a gun, a knife, a bomb) that we can see, touch, or hear.
- Limited by geography: physical and political borders.
- Change occurs at speeds that we are possible to perceive and process



Gonzalez, Ben-Asher, Oltramari, Lebiere, 2015

## In the Cyber World

- Use of digital weapons often imperceptible to the human senses.
- An attacker can be in multiple places at the same time, as the same cyber attack can hit multiple targets at once. – no political and regional borders
- A world that is highly dynamic and distributed – hyper-dimensional and variable and imperceptible speeds



# Humans are the weakest link in cyber security



**Attackers**



**Defenders**



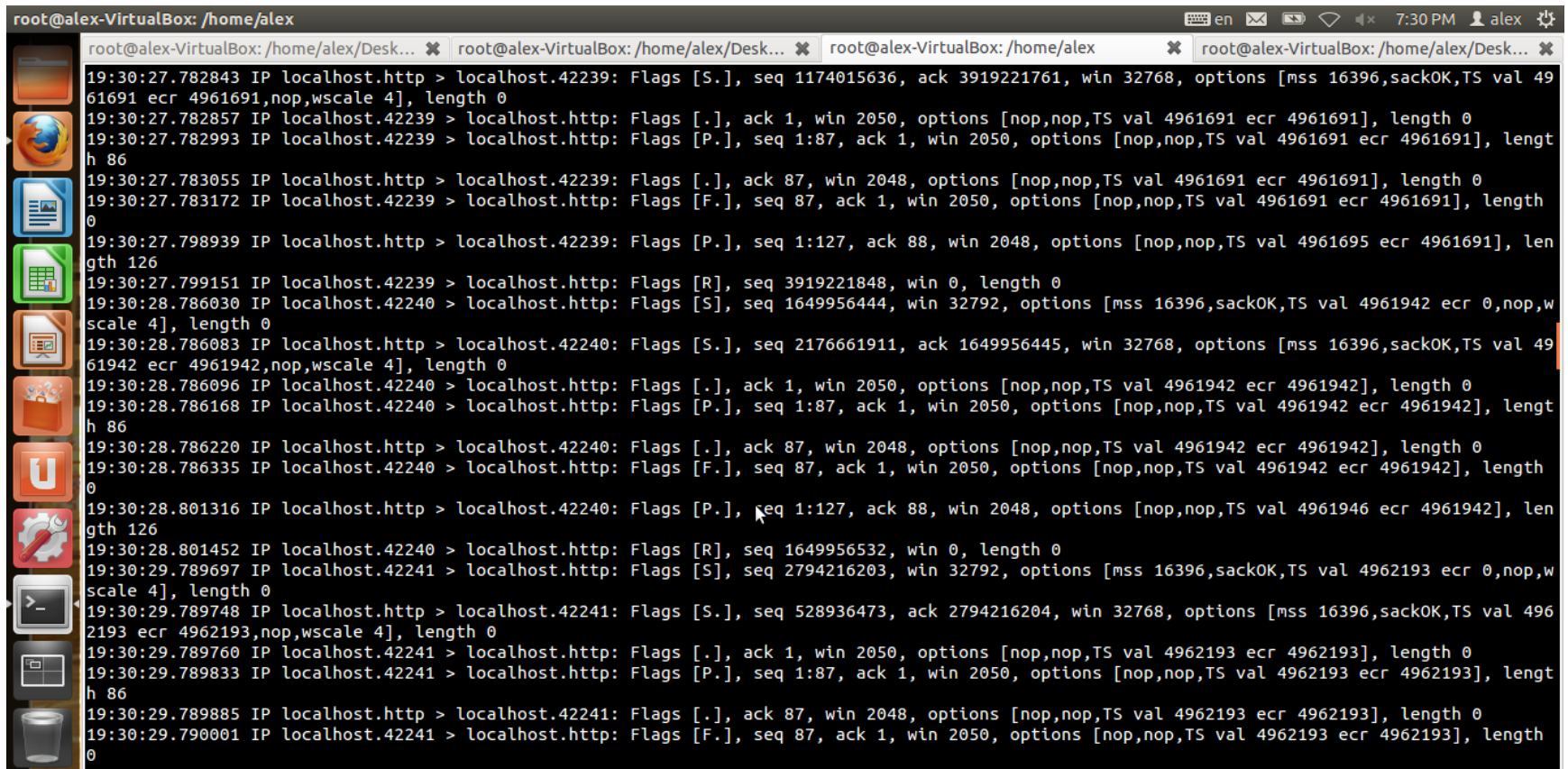
**End Users**

Main Challenges ...

What should be part of the architecture?



# Unusually large, highly diverse, and complex information



The screenshot shows a terminal window titled 'root@alex-VirtualBox: /home/alex'. The terminal displays a continuous stream of network traffic logs, likely from a packet capture tool like Wireshark. Each line represents a network packet, showing details such as the time (e.g., 19:30:27.782843), the source and destination IP addresses (e.g., IP localhost.http > localhost.42239), the flags (e.g., [S.], [P.], [F.], [R.]), sequence and acknowledgment numbers, window sizes, and options (e.g., [mss 16396,sackOK,TS val 4961691,ecn 4961691,nop,wscale 4]). The logs are dense and repetitive, illustrating a high volume of data. The terminal window has a sidebar with various icons representing different applications or files. The top of the window shows the system tray with icons for network, volume, and other system functions, along with the time 7:30 PM and the user name alex.

➔ Attention, Memory, Mental workload, Pattern Matching

# IDS (e.g. Snort): “senses” anomalies in data according to rules

Snort IDS Console - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address https://192.168.1.100:5555/

Snort IDS Console Unfilter Refresh every 30 secs. View alerts since 6 AM or on <---

Alert Information		Sensors		Top Sources		Top Targets		Top Target Ports							
	#	%	Sensor	Sigs	Alerts	IP Address	Sigs	Alerts	IP Address	Sigs	Alerts	TCP	#	UDP	#
Signatures:	62			19	482	192.168.1.100	6	186	192.168.1.100	6	186	80	513	1434	1,259
TCP Alerts [View]:	1,126	42%		13	177	192.168.1.100	5	5	192.168.1.100	5	5	139	186	53	242
UDP Alerts [View]:	1,523	57%		11	240	192.168.1.100	3	21	192.168.1.100	3	24	443	122	177	9
ICMP Alerts [View]:	0	0%		11	131	192.168.1.100	2	108	192.168.1.100	2	352	1433	23	111	6
Total Alerts [View]:	2,649	100%		9	298	192.168.1.100	2	92	192.168.1.100	2	92	3389	19	69	2

Alert Overview by Signature

Earliest Alert: 2004-12-29 06:01:03  
Latest Alert: 2004-12-29 15:57:12

Signatures					
Prio	Signature	# Sensors	# Alerts	# Srcs	# Dests
1	WEB-MISC cross site scripting attempt [sid 1497]	2	353	2	2
1	P2P Fastrack kazaa/morpheus traffic [sid 1699]	2	145	3	49
1	MS-SQL/SMB raiserror possible buffer overflow [sid 1386]	2	117	1	1
1	WEB-MISC NetObserve authentication bypass attempt [sid 2441]	1	110	1	1
1	MS-SQL/SMB xp_cmdshell program execution [sid 681]	2	33	1	1
1	WEB-MISC PCT Client Hello overflow attempt [sid 2515]	2	25	1	8
1	MS-SQL xp_cmdshell - program execution [sid 687]	1	17	2	1
1	MS-SQL/SMB xp_reg* registry access [sid 689]	2	12	1	1
1	MS-SQL/SMB sp_password password change [sid 677]	2	10	1	1
1	MS-SQL/SMB sp_delete alert log file deletion [sid 678]	2	10	1	1
1	MS-SQL sp_start_job - program execution [sid 673]	2	6	1	1
1	MS-SQL sa login failed [sid 688]	1	5	1	1

Done

Internet

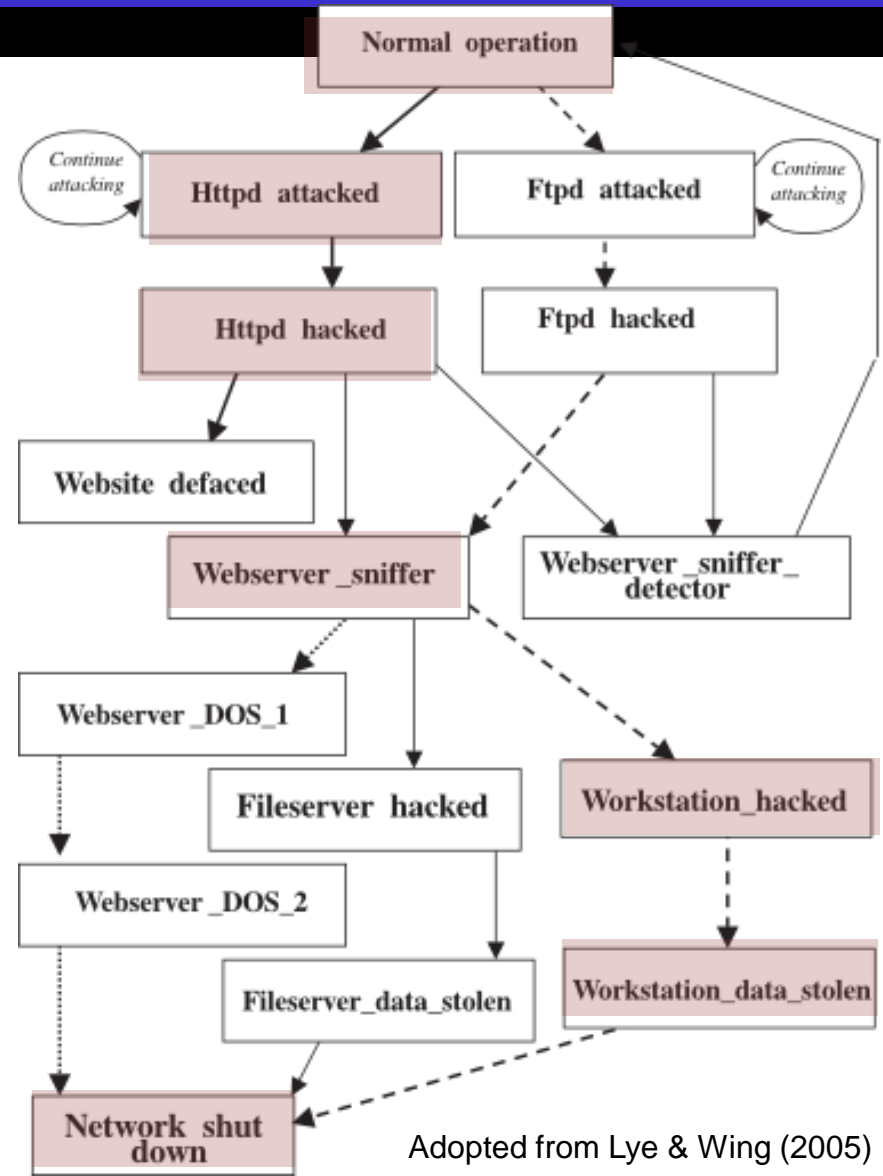
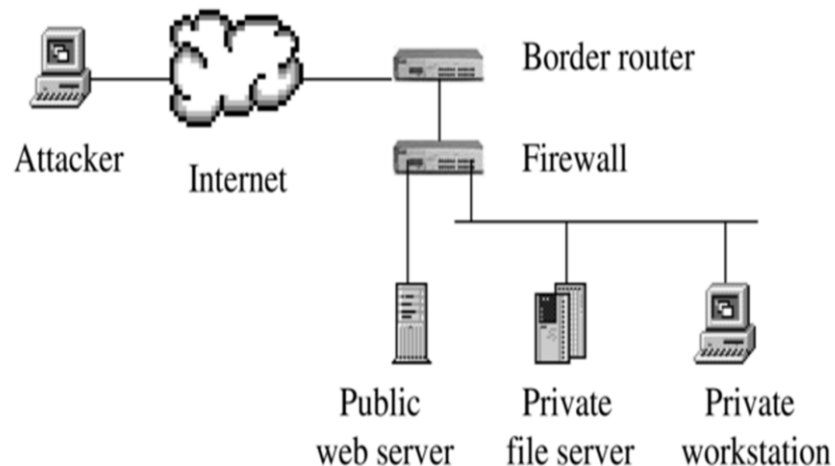
High rate of false signals

Alerts are relatively low frequency

- ➔ Vigilance (sustained attention)
- ➔ Signal detection: memory of rare events



# Interrelations of seemingly unrelated events



→ Sequential information processing; sequence learning

# Incentives and Dynamic Risk Assessment



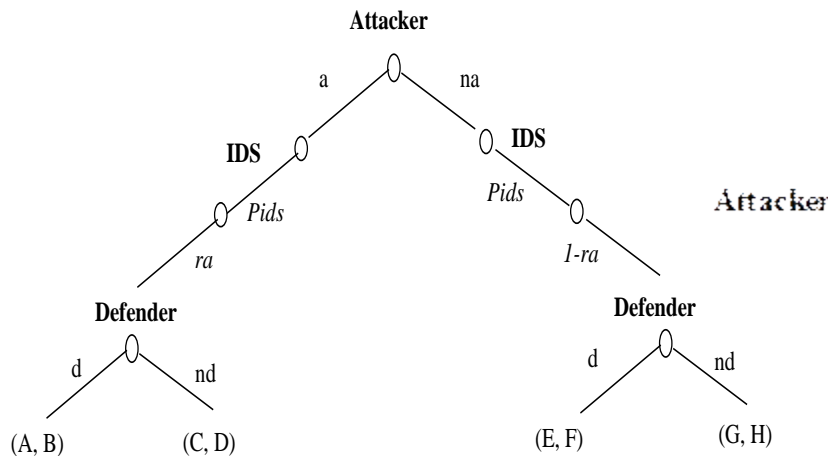
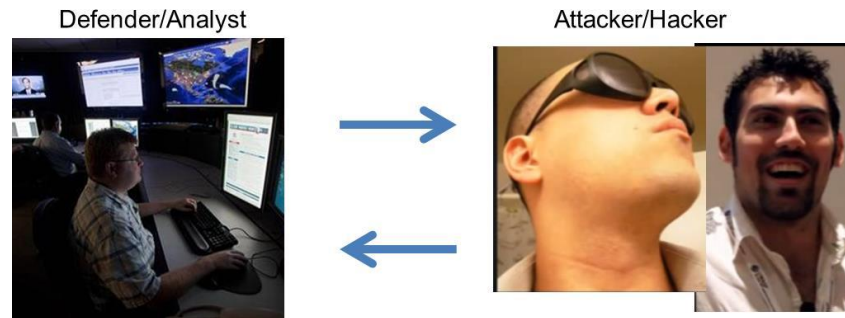
- ➔ Dynamic evidence accumulation
- ➔ Learning without/with delayed feedback

# High uncertainty and rapidly changing environments



- ➔ Recognition, memory and experience-based decision-making
- ➔ Decision biases: Overconfidence, confirmation biases

# Adversarial and asymmetric behavior



	Defender	
	Monitor ( $a$ )	Don't Monitor ( $na$ )
Attack ( $a$ )	-5, 5	10, -15
Not attack ( $na$ )	0, -5	0, 0

- ➔ Deception, Incentives, Intentions, .... Etc.
- ➔ Strategic behavior - Game Theory

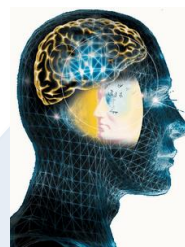
# Broadening and scaling up cognitive models to deal with **Social/Aggregated Mind**

*Modeling detection with Instance-Based Learning Theory* (Dutt, Ahn, Gonzalez, 2011, 2012)

*From Individual Decisions from Experience to Behavioral Game Theory: Lessons for Cyber Security* (Gonzalez, 2013)

*Perspectives from Cognitive Engineering on Cyber Security.* (Cooke et al., 2012).

*The Cyber Warfare Simulation Environment and Multi-Agent Models* (Ben-Asher, Rajivan, Cooke & Gonzalez, in preparation).

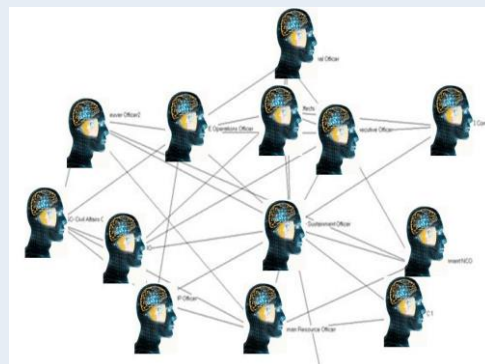


Defender



Defender

Attacker



Cyber War: multiple attackers  
Defenders

Individual (Defender).  
Cognitive theories, Memory and individual behavior



Interdependencies  
(Defender and Attacker)  
Behavioral Game Theory



Interdependencies and Group  
Dynamics (Defender and  
Attacker within each  
individual) Behavioral  
Network Theory; Network  
science (& topology)  
Organizational Learning;  
Political and Social Science<sup>37</sup>

# Summary

1. ACT-R has provided robust demonstrations of a unified theory of mind. But, models are mostly used to demonstrate isolated phenomena.
2. Behavior may be regarded as a characteristic of both, cognition and environment
3. To make progress (develop “a single model that acts in a variety of task domains”) we must:
  - Create a unified theory of environments
  - Analyze complex tasks beyond those involved in simple psychological paradigms
4. Cybersecurity is very complex and current theories need to be extended to explain behavior in this environment. But, psychologists are not computer scientists. We must:
  - Search for universal principles
  - Demonstrate that a model is able to accomplish multiple tasks with the same basic underlying psychological principles